

EXCHANGE & RETURN FORM



Thank you so much for shopping at cooperssurf.com!

You are welcome to exchange or return items purchased online using the form below providing you are within 14 days of receipt.

Please ensure you can provide your invoice/order confirmation; that your items are unworn, in their original condition and with tags attached.

To view our full returns and exchanges policy please visit cooperssurf.com.au/terms-conditions/

STEP ONE: If you require an item to be held for an exchange please email online@cooperssurf.com.au with:

- Your name, contact details and order number
- Details of the preferred replacement item/s (item name, colour and size)

STEP TWO:

- Include this form when posting your items to the Coopers Surf Distribution Centre (see details below)

ORDER NUMBER:			
CUSTOMER DETAILS			
Name:			
Address:			
City:		State:	
Country:		Postcode:	
Email:		Phone:	

- ☐ Coopers Surf Gift Card for INSTORE spending
- ☐ Coopers Surf ONLINE coupon to shop again at a later stage
- ☐ EXCHANGE (if you choose to exchange for an item of higher value, payment will be required for the difference) If exchange is required please follow STEP ONE above and ensure you email online@cooperssurf.com.au so we can secure your item.

ITEMS FOR EXCHANGE:

Item Name	Size	Colour	Reason for Return (required)

SEND YOUR COMPLETED FORM & ITEMS TO BE RETURNED TO:

Coopers Surf Australia
ATTN: Coopers Surf Online Return Orders
28 Orlando Street
Coffs Harbour NSW 2450
AUSTRALIA

NB: Coopers Surf Australia does not take any responsibility for returns lost in transit.